



NetTunnels

IRRIGATION AND HYDRO

3 Dekker Street
Krugersdorp
Gauteng
1739

Registration Number: 2017/193194/07
VAT Registration Number:

Postnet Suite 149
Private Bag X3
Paardekraal
1752

NetTunnels Terms and Conditions.

1) Projects

1. Project Value <R100 000

Our Payment terms for projects less than R100 000 are 100% on order. No order will be processed unless full payment is received. Any payment, whether partial or in full, will be deemed as an acceptance of our quote / invoice and Terms and Conditions.

2. Project Value >R100 000

Our Payment terms for projects over R100 000 are 70% on order. 30% on first delivery to site. No truck will be offloaded, and construction will not commence until full payment is received. NetTunnels Irrigation and Hydro (Pty) Ltd will not leave site until full payment is received. Any payment, whether partial or in full, will be deemed as an acceptance of our quote / invoice and Terms and Conditions.

3. Project Value >R500 000

We recommend that a Business Plan be done for Projects over R500 000. We do not take responsibility for incorrect items quoted for specific farming solutions if no Business Plan was done.

2) Greenhouses Tunnels Payment Terms

If the Order are <R100 000 the Client shall **pay deposit of 80%** of the total price stated on the quotation before any work or ordering will be done, **10% when goods are delivered** and **10% on handover** after satisfactory assessment by the client.

If the Order are >R100 000 the Client shall **pay deposit of 60%** of the total price stated on the quotation before any work or ordering will be done, **30% when goods are delivered** and **10% on handover** after satisfactory assessment by the client.

3) Export

Export Sales have to be paid in full. The Client is liable for all Import & Export Cost and additional travelling fee.

4) Customer Responsibility

1. Client is responsible for electricity and water supply towards the tunnel for drilling necessities.
2. Client is responsible for cleaning and levelling of soil and preparing ground inside Greenhouse before any Irrigation will be laid.
3. Client is responsible for buying the concrete and the cement (2m³ concrete / 6 bags of crusher mix for standard tunnel). Tunnels with side support requires double the concrete mix and cement. For a pump slab than equivalent of a tunnels requirement is needed per two water tanks.
4. Client is responsible for security on site during and after delivery and installation. NetTunnels Irrigation and Hydro (Pty) Ltd will not take responsibility for any theft/ vandalism/ damage.
5. Client is responsible for accommodation for NetTunnels Irrigation and Hydro (Pty) Ltd workers for the period we are working on site and if not accommodation will be obtained and added to invoice.
6. Client is responsible for all and any electricity work like, congesting and cables to supply power to pump.
7. Client is responsible for all and any ground work like, (TLB) all digging and covering of trans for main lines and any pipes that needs to be in the ground.

5) **Warranty**

1. No warranty / Guarantee on tunnel and input, only 3 year guarantee on NetTunnels Irrigation and Hydro (Pty) Ltd workmanship only on Greenhouses.
2. On Projects there is a 3-month warranty on all our work.
3. NetTunnels Irrigation & Hydro (Pty) Ltd cannot be held responsible for any damage caused by hail, wind, rain or fire(Act of nature).
4. We advise clients to insure against above risks.
5. NetTunnels Irrigation and Hydro (Pty) Ltd do not cover or insure the customer's crops in the case of structural failures. It is the customer's responsibility to have their own insurance in place.

6) **Payments:**

1. Should payment not be made on time, finance charges will be charged at 2.5% of the outstanding amount calculated monthly. Any payment delays will affect the completion date. NetTunnels Irrigation and Hydro (Pty) Ltd may at any stage decide to withdraw from site until payment agreements have been met.
2. On initiation of contact, any financial changes and reimbursements requirements will be agreed upon prior and a 10% admin and banking charge fee of total sum will be retained. This reimbursement will be done 3 banking days after completion of contact.
3. Returns within 7 days of invoice, in original packaging. 15% Handling fee will apply. Electrical components are not returnable.
4. The Project Owner, Members of the Beneficiary or Organization (Customer) agreed that NetTunnels Irrigation and Hydro (Pty) Ltd will have the right to reposes all supplied items in the case of outstanding payments by the elected Responsible organization where access to the site / premises will not be hindered in any way. This will be done within 30 Days after completion (As Decided by NetTunnels Irrigation and Hydro (Pty) Ltd and documented) without the need of a Court Order. The supplied items will then be re-sold as 2nd hand and the monies collected on it will be deducted from the customer's statement. The customer will still be held liable for payment on the balance due on the statement after this deduction and will also be liable for all legal and collection costs.
5. Interest will be charged at the prime interest rate on all accounts outstanding for more than 30 days.

7) **Cancellation:**

If Customer cancelled the order at any time a 35% Cancellation Fee will be charged on all cancelled orders on the full Invoice amount.
Items ordered for projects may not be returnable or exchanged.
NetTunnels Irrigation and Hydro (Pty) Ltd reserves the right to cancel any Finance arrangement at any time.

8) NetTunnels Irrigation and Hydro (Pty) Ltd reserves the right to change prices without prior notice.

9) **Validation Period:**

Quotes are valid for 30 days. Should payments be delayed for any reason, prices will be re-calculated and re-quote / re-invoices at the new price.

Project picture layout

Quote is strictly subject to agreed layout and plan. Any changes of plan, be it after order of material or during installation thereof, will be subject to re-quote and deposit requirements payed as required.

Acceptance of Quotation

Hereby I, the client, accept the quotation, along with the description above, as well as the conditions of sale, and I instruct NetTunnels Irrigation and Hydro (Pty) Ltd to continue with the process of manufacturing and erection.

No project / job will begin if the T&C is NOT signed.

Quote Number: _____

Client Name: _____

Date: _____

Signature: _____

Please email the complete, signed quote back to NetTunnels.
info@nettunnels.co.za

Deposit due upon acceptance of the quotation.

Bank: First National Bank
Branch: Cradlestone
Branch code: 210 636

Account Number: 62818081888

Type of Account: Cheque